

# Chapter 4

## THE MEDICAL SERVICES DIVISION

### 4.1 GENERAL REMARKS

The Services mainly provide primary medical and dental care to the community. The following services are included in the Division:

#### Hospital Service

- Caritas Medical Centre
- Canossa Hospital (Caritas)
- Precious Blood Hospital (Caritas)

#### Clinic Service

- Three Medical Clinics  
(at Caine Road, Ngau Tau Kok and Tsuen Wan)
- Three Dental Clinics  
(at Aberdeen, Caine Road and Ngau Tau Kok)

Caritas Medical Centre was established in 1964 funded by Caritas – Hong Kong. The management was taken over by the Hospital Authority (“HA”) since 1992. Caritas – Hong Kong participates in the hospital governing committee and various sub-committees.

Canossa Hospital (Caritas) was founded in 1929 by the Canossian Daughters of Charity. Caritas – Hong Kong has been entrusted with the administration of the Hospital since 1992.

Precious Blood Hospital (Caritas) was established by the Sisters of the Precious Blood in 1937 and has become part of the family of Caritas – Hong Kong since 1993.

### 4.2 HOSPITAL SERVICES

#### CARITAS MEDICAL CENTRE

#### Highlights of the Year

##### Accreditation Project

Being one of the pilot hospital of the HA participating in the hospital accreditation project, Caritas Medical Centre (“CMC”) has been awarded full accreditation for four years by the Australian Council on Healthcare Standards (“ACHS”). ACHS conducted an Organization Wide Survey in the Hospital from 26 July 2010 to 30 July 2010.

##### International Safe Workplace Programme

CMC together with other cluster hospitals are participating in an International Safe Workplace Programme (“ISWP”) as one of the key Occupational Safety and Health initiatives in 2010/2011. The objective of the ISWP, under the framework of the World Health Organization Safe Community initiative, is to apply the best practices protecting safety and health of employees and to strengthen work safety culture.



Presentation of ACHS Hospital Accreditation Certificate



Kick-off Ceremony of International Workplace Safety Programme



Promotion Flyer of Hand Hygiene

### Infection Control Promotion Programme

Intensive initiatives was launched to promote MRSA (“Methicillin Resistant Staphylococcus Aureus”) reduction and hand hygiene. Significant improvement was recorded in the infection rate in these aspects.

### Redevelopment Project

Demolition, site formation and foundation works would be completed by August 2011; construction of new ambulatory and rehabilitation block would be completed by mid-2013; the landscaping and remaining works would be completed by the end of 2013.



Front View of the new Ambulatory and Rehabilitation Block

## ■ CANOSSA HOSPITAL (CARITAS)

### ■ Highlights of the Year

#### Accreditation Projects

##### Trent Accreditation Survey

A Trent Accreditation Survey was conducted from 27 September 2010 to 30 September 2010 to evaluate standards of quality in health care quality. The Accreditation Board will be held in mid-2011.

##### Australian Council on Healthcare Standards

A Gap Analysis was conducted from 13 October 2010 to 15 October 2010. A debriefing was given to all Department Heads and Ward Sisters.

A number of subcommittees were formed to follow up progress of accreditation and prepare for the future hospital survey.

#### Hospital Extension Project

##### Stage 2A – Demolition, Site Formation and Foundation Works

The foundation works was completed on 22 December 2010.

##### Stage 2B – Construction of the Main Building

The construction of the main building has started. The site works is expected to be completed in late April 2011. The completion of the whole project would be expected around the third quarter of 2013.



Elevation view of the construction site of the Main Building

## ■ PRECIOUS BLOOD HOSPITAL (CARITAS)

### ■ Highlights of the Year

#### Endoscopy/Day Surgery Centre

The Endoscopy/Day Surgery Centre (“the Centre”) commenced operation in early September 2010. There are two minor operation rooms, three endoscopy suites, spacious waiting lounge and two recovery bays. The Centre is equipped with the latest advanced endoscopes and is able to provide diagnostic and minor surgical services for patients.

To mark the opening of the Centre, the Hospital held an inaugural workshop on 11 September 2010 being conducted by the Hospital’s endoscopic team. A seminar was held on 12 September 2010 at the Sheraton Hotel featuring various topics on gastrointestinal endoscopy and diseases. Speakers included gastroenterologists from Hong Kong and Fudan University of Shanghai.



Reception area of the Endoscopy/Day Surgery Centre

## Maternity Unit Expansion Project

The Maternity Unit Extension Project was completed on 11 October 2010 and the extension opened in mid October 2010. There are 19 additional beds and 2 more labour rooms making a total of 41 beds, to handle 330 deliveries per month. The labour rooms provide expectant mothers a homey environment so that they can deliver their babies in the same room. There is also a spacious Feeding Room for the mothers. It is the policy of the Hospital to promote breast feeding.

## Collaboration Project

With subsidy from Lee Hysan Foundation and subsidy from HA for patients who have joined 耀眼行動, patients are required to pay \$2,500 under the Cataract Surgery Assistance Programme for day care surgery provided by the Hospital.



Presentation of Souvenir to the psychiatry specialist (right) for the Seminar of Dementia on 18 December 2010



Seminar of ADHD on 8 January 2011

## 4.3 CLINIC SERVICES

### CARITAS MEDICAL CLINICS

#### Highlights of the Year

##### Health Education

From December 2010, Caritas Medical Clinic - Ngau Tau Kok delivered a series of health education programmes to promote mental health to the general public at the Community Centre of Caritas Social Centre - Ngau Tau Kok. The speakers were specialist doctors in psychiatry. Seminars on Dementia and Attention Deficit Hyperactivity Disorder (ADHD) were held on 18 December 2010 and 8 January 2011 respectively.

##### Temporary Suspension of Tsuen Wan Medical Clinic

The Clinic will be relocated from the main building to the adjacent revitalized single-storey building at 146 Chung On Street, Tsuen Wan in September 2011.

### CARITAS DENTAL CLINICS

#### Highlights of the Year

##### New Dental Clinic

A completely new dental clinic is scheduled to open at 146 Chung On Street, Tsuen Wan in September 2011. The new dental clinic is equipped with two dental surgery rooms and one X-ray room.

##### Outreach Dental Service

Two outreach dental teams for the elderly in nursing homes were approved by the Food and Health Bureau. The service contract will last for three years.